

The following answers are offered in response to questions submitted. The answers are intended to clarify the RFP and do not alter its specifications and requirements. Readers should consult the RFP in preparing their proposal.

- 1- Please clarify the requested warranty and maintenance terms. The RFP lists: 2, 3 and 5 years.

The RFP identifies general requirements in section 1 and presents the requirements, warranty, maintenance, and other related information in three separate sections that correspond to the three major deliverables: Section 2 addresses the real-time scheduling software; section 3 addresses the bus stop annunciator and section 4 addresses the web site. Warranty and maintenance terms may be found in the RFP on the following pages and in the sections noted, with a paraphrased summary of the section's content:

Page 7, section 2.12 – grant FRED license(s) to operate the software

Page 7, section 2.13 – provide the first year of maintenance on the real-time scheduling software at no additional cost to FRED and provide a fixed cost for at least the next two years.

Page 7, section 2.15 – provide hardware recommendations that would permit full usage of the software for five years without hardware upgrades.

Page 10, section 3.12 – grant FRED license(s) to operate the bus stop annunciators

Page 11, section 3.13 – provide the first year of maintenance to FRED at no additional charge; provide a fixed cost for maintenance for years 2 through 5.

Page 13, section 4.7 – provide the first three years of website maintenance and support at no additional charge to FRED; provide an fixed percentage increase for maintenance costs in the years thereafter.

Page 15, section 2.8 – provide a 5-year warranty on all software and hardware provided as a part of this project. This section pertains to the real-time scheduling system.

- 2- Must the successful offeror integrate with the onboard Apollo system?

No. The Apollo system provides GPS location data and video imaging, and transmits these data to FRED via cellular technology. FRED buses are also equipped with Motorola radios that have a GPS capability. The successful offeror must integrate with either of these technologies to acquire location referencing data OR provide an alternative means. If the offeror proposes an alternate, their proposal must clearly document the reasons why and its advantages including the costs.

- 3- Requirement 4.5 on pg 17, refers to ridership data report. Is this a requirement to provide APCs?

There is no requirement to provide automated passenger counters. The system shall feature the capability for data that is not captured by the system to be entered manually into the system through a graphical user interface. The offeror should clearly indicate if their software has the capability to capture (data enter) passenger data and, if so, whether the software has the capability to report passenger count information as needed for state and federal reporting.

- 4- When was the RFP released to the public?

The RFP was released on July 15, 2013. A target date for submitting questions was included in the proposal to encourage prompt submission. All questions should be submitted no later than August 2nd in order to provide time for preparing and posting responses on-line for the benefit of all offerors.

- 5- Do we have to sign the "Third Party Access Policy Agreement" and "Nondisclosure and Confidentiality Agreement" at the time of bidding or these need to be signed by the vendor after final selection?

They both must be signed by the successful offeror after final selection.